

Awareness and teamwork save a life

It took quick thinking and action, as well as some personal intervention by three Hackensack Meridian Mountainside Medical Center team members to prevent what could have been a heartbreaking event.

In the dim light of the early morning hours on one memorable day in March, a man in distress caught the sharp eye of Maintenance team member Adele Atie. Adele discreetly informed Guest Services Representative Giselle Matias about the situation. Giselle, in turn, notified her colleague at the information desk to contact Security. In response, Service Officer Jonathan Blaise was dispatched to investigate.

Giselle observed the gentleman's behavior and saw something was wrong. Giselle rushed towards him, urging the man to stay calm while simultaneously informing the hospital of the escalated situation. She engaged the gentleman calmly, trying to keep him safe until security arrived.

When Officer Blaise arrived, he promptly proceeded to the distressed person and initiated a conversation with the man. Through compassionate dialogue, Officer Blaise persuaded him to accompany him to the Emergency Department for assistance. Safely, he transported him to the ED.

Hackensack Meridian Mountainside Medical Center recognizes Officer Blaise, Adele Atie and Giselle Matias as Highly Reliable Heroes for their commendable actions in preventing a misfortune. Specifically...

Adele Atie is commended for his vigilance in spotting the individual and promptly informing the appropriate channels.

Giselle Matias is commended for her proactive response and compassionate engagement, effectively de-escalating the situation until Security arrived.

Jonathan Blaise is commended for his exceptional efforts in persuading the distressed individual to seek help, potentially saving a life.

The team's keen observation and swift actions deserve our recognition and commendation.



From left to right are Jonathan Blaise, security officer; Giselle Mathias, guest services representative; and Adele Atie, painter on the Maintenance team.